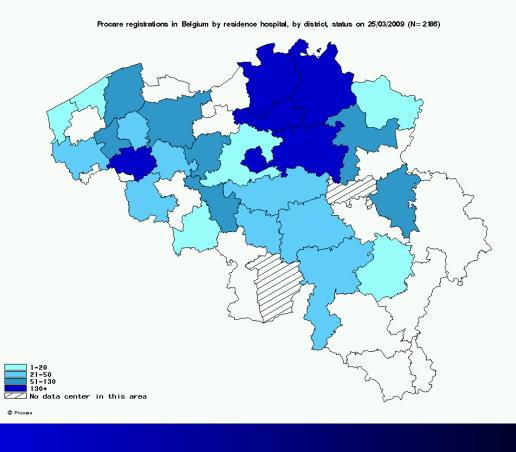


Reflections on the first feedback and how to move on

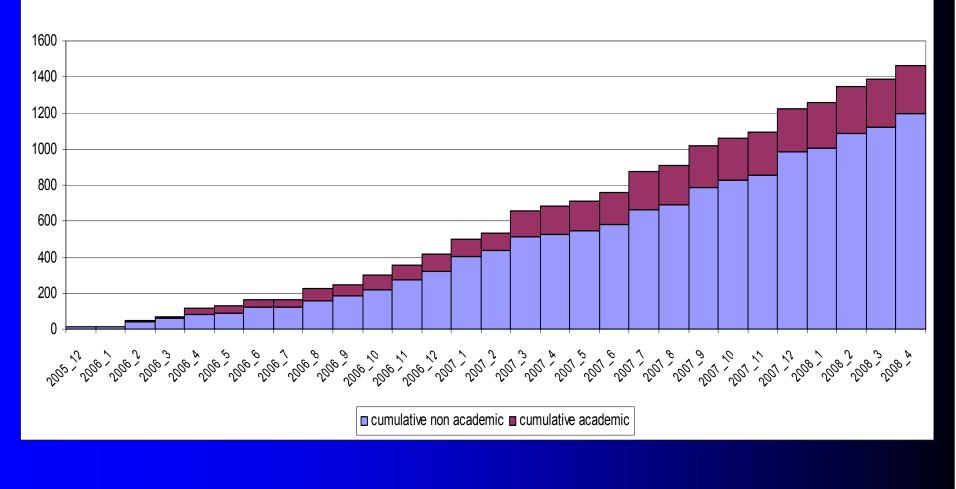
BSW 30 April 2009

PROCARE steering group & participating teams





Cumulative number of patients by academic status surgeon



Foundation Belgian Cancer Registry



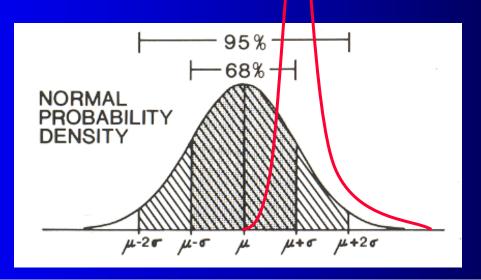
Belgian Federation against Cancer KCE RIZIV / INAMI

The first feedback (Nov 2008)

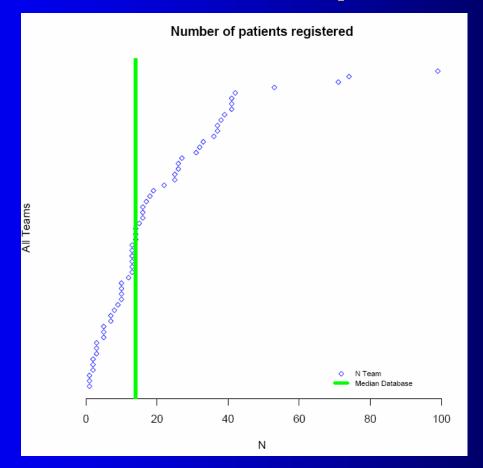
Why feedback with benchmarking ?

1. To know were 'we' stand (Belgium, team)

- 2. To illustrate variability in management and outcome
- 3. To induce improvement in all teams



The first feedback (Nov 2008) Number of cases per team

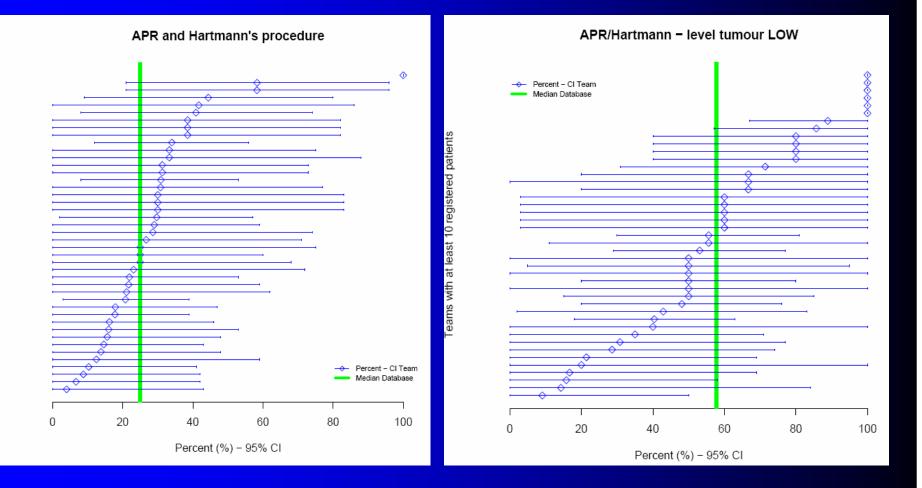


Feedback given if > 10 cases Adapted risk adjustment possible for 'low-volume' data ?...

The first feedback (Nov 2008) Targets achieved

QCI	p25	median	p75
Level	99	100	100
Colon imag.	100	100	100
Mortality	0	0	6.3
APR / HART	16	25	38.5

The first feedback (Nov 2008)
APR and Hartmann0 - 15 cm0 - 5 cm



Feams with at least 10 registered patients

The first feedback (Nov 2008) Problems and solutions

PROBLEMS	SOLUTIONS	
Missing data	'required data'; datamanager	
Missing patients	cross-check completeness (FBCR, IMA)	
	definition(s): read/apply	
Quality of data	inconsistency: check ('flags' in web applic)	
	datamanager	
Feedback	presentation: better	
Benchmarking	risk adjustment (statisticians + PROCARE)	
No onco. outcome	follow-up data	

How to move on ?

How to move on ?

- Web application for registration
- Web application for review of CT/MRI staging
- Review of RT planning ?
- Risk adjusted benchmarking & feedback ?
- International benchmarking ?
- Re-allocation of support for TME-training !?
- The burden of registration ...
- Decrease the fear for audit

How to overcome our fear for audit and benchmarking?

- guarantee of confidentiality, privacy
- audit by clinicians + med. statisticians
- educational nature of audit
 - No shame, no blame
 - No search for excuses
- 'unconditional' willingness to improve
- (re)act as appropriate and

avoid external interference

How to improve ?

- Knowledge (data)
- Knowledge of the 'best practices'
- Recognise a 'problem'
 - definition(s) applied ?
 - reliability of the data ?
 - plan + re-action

DISCUSSION

The burden of registration (follow-up data !)

Risk adjustment (study 2009 – 2010 ?)

Re-allocation of financial support for TME training